

Supporting decision and policy makers - experiences from the Copernicus Emergency Management Service

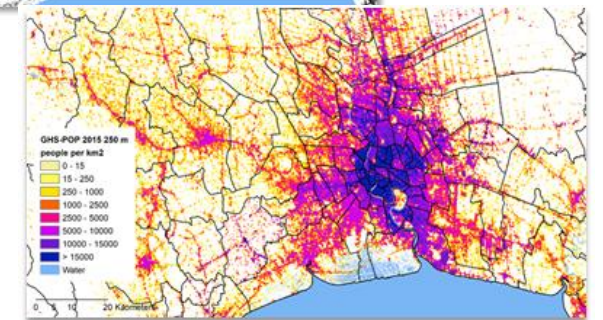
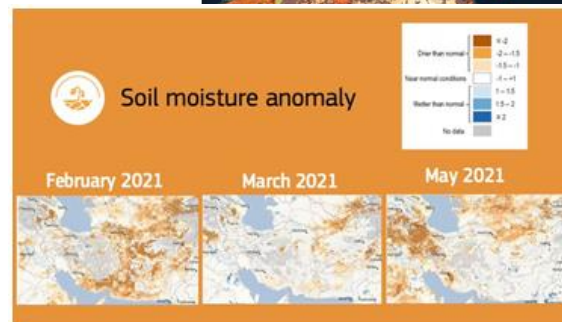
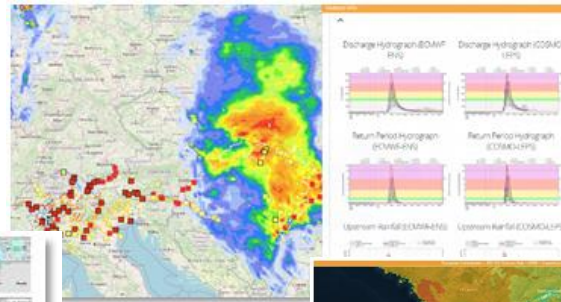
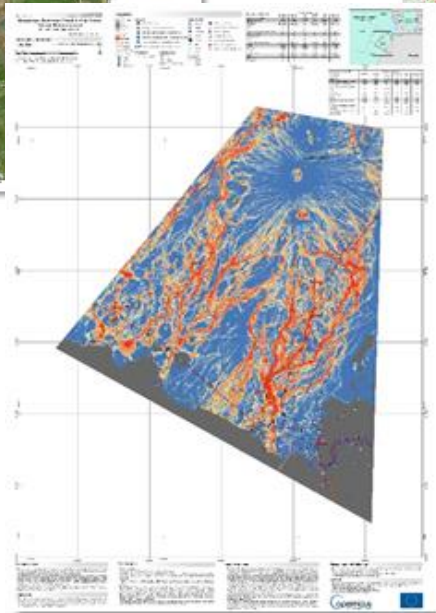
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**COPERNICUS
EMERGENCY
MANAGEMENT
SERVICE**

THE COPERNICUS EMERGENCY MANAGEMENT SERVICE



CEMS key users:

- Relevant MS authorities
 - Civil protection (Authorized user for On-Demand Mapping)
 - Hydro-meteorological authorities
 - Environmental agencies (forest, water,.....)
 - Firefighters
- DG ECHO Emergency Response Coordination Center (ERCC)
- UN agencies & international aid organizations
 - WMO, WFO, OCHA, SPIDER,.....
 - Red Cross/Red Crescent



User engagement:

- Regular user feedback collection on CEMS products & user surveys
- Annual User Meetings
- Webinars & trainings & workshops
- Outreach through (social) media

